

GhostBlind™ Industries, Inc.

10 Day Return Policy

Return of New-Unused Items Purchased at GhostBlind.com: If you are not completely satisfied with any GhostBlind™ Industries product that you purchased at www.ghostblind.com, you may return it shipping prepaid within **ten (10) days** of the product's delivery **in new – unused condition**. In other words; when you take it out of the box for inspection, if you are not completely satisfied with the quality and design of the GhostBlind, simply put it back in the box and return it. We will not accept the returns of blinds that show signs of being used or if the protective shipping film has been removed. If you would like, you can peel down some of the protective film so you can inspect the quality of the mirror reflection, but do not remove it completely. You must include a **Return Verification Code**.
Write code on outside of Box

The customer will be refunded the actual cost of the merchandise - shipping/handling charges excluded. All returns must include original packaging materials, hardware, and proof of purchase.

Refund Requests: Merchandise returned in approved, new condition (with all criteria met in the section above) will be subject to a refund of the cost of the product. Any merchandise received not meeting the return request criteria are subject to a 25% restocking fee. Shipping and handling costs will not be refunded. Shipping for products returned must be prepaid at the customer's expense.

Packaging of Returned Merchandise: Returns must include all factory-packaged accessories and original packaging. Incomplete returns will be subject to a reduced credit reflecting any missing accessories.

Return Shipping Costs: The customer is responsible for shipping any returned merchandise to the company's warehouse. In the event that the customer is exchanging a defective product for a new product, GhostBlind™ Industries will cover outbound shipping of the new product to the customer. Any product(s) received without prepaid shipping will not be returned or credited.

Return Verification Code: It is required that a **Return Verification Code** be included with any return request. Merchandise returns without a Verification Code will not be returned to the customer and refused of a refund or exchange. You must email GhostBlind™ Industries at info@ghostblind.com to receive a Return Verification Code.

You can write us at:

GhostBlind™ Industries, Inc.
PO Box 644
Marietta, Ohio 45750

info@ghostblind.com

740-374-6766