

GhostBlind™ Industries, Inc.

10 Day Return Policy

Return of New-Unused Items Purchased at GhostBlind.com: If you are not completely satisfied with any GhostBlind™ Industries product that you purchased at www.ghostblind.com, you may return it shipping prepaid within **ten (10) days** of the product's delivery in new – unused condition. In other words; when you take it out of the box and set it up for inspection, if you are not completely satisfied with the quality and design of the GhostBlind, simply put it back in the box and return it. We will not accept the returns of blinds that show signs of being used. You must include a **Product Return Form with a Return Verification Code**.

The customer will be refunded the actual cost of the merchandise - shipping/handling charges excluded. All returns must include original packaging materials, hardware, and proof of purchase.

Refund Requests: Merchandise returned in approved, new condition (with all criteria met in the section above) will be subject to a refund of the cost of the product. Any merchandise received not meeting the return request criteria are subject to a 25% restocking fee. Shipping and handling costs will not be refunded. Shipping for products returned must be prepaid at the customer's expense.

Packaging of Returned Merchandise: Returns must include all factory-packaged accessories and original packaging. Incomplete returns will be subject to a reduced credit reflecting any missing accessories.

Return Shipping Costs: The customer is responsible for shipping any returned merchandise to the company's warehouse. In the event that the customer is exchanging a defective product for a new product, GhostBlind™ Industries will cover outbound shipping of the new product to the customer. Any product(s) received without prepaid shipping will not be returned or credited.

Product Return Form and Return Verification Code: It is required that a **Product Return Form with a Return Verification Code** be filled out and included with any return request. Merchandise returns without a Product Return Form and Verification Code will not be returned to the customer and refused of a refund or exchange. You must email GhostBlind™ Industries at info@ghostblind.com to receive a Product Return Form with a Return Verification Code. This form will be emailed to you immediately upon receiving your information. Please place your completed Product Return Form in an envelope marked "Return" and affix the envelope to the outside of the returning package.

You can write us at:

GhostBlind™ Industries, Inc.
PO Box 644
Marietta, Ohio 45750

info@ghostblind.com

740-374-6766